YIIP1100 Project Management

Knowledge areas: Project Quality & Risk Management

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Based on PMBOK, Chapters 8 & 11



The aim of these slides

- Discuss and give some ideas and recommendations for quality & risk management
- To introduce basic components of a Risk Management Plan
- Exercises: creating the risk management plan by filling templates (MS Excel or MS Word)

Focus

Knowledge Area	Initiating	Planning	Executing	Controlling	Closing
Project Quality Management		Quality Planning	Perform Quality Assurance	Perform Quality Control	
Project HR Management		Human Resource Planning	Acquire Project Team Develop Team Project	Manage Project Team	
Project Communications Management		Communications Planning	Information Distribution	Performance Reporting Manage Stakeholders	
Project Risk Management		 Risk Management Planning Risk Identification Qualitative Risk Analysis Quantitative Risk Analysis Risk Response Planning 		Risk Monitoring and Control	
Project Procurement Management		Plan Purchases and Acquisitions Plan Contracting	Request Seller Responses Select Seller	Contract Administration	Contract Closure

Questions about Project Quality Management

- What is quality?
- Who is responsible for quality?
- What is the impact/cost of (poor) quality?
- What is the difference between quality planning, q. assurance, and q. control?
- What kind of q. control tools exist?



Questions about Project Risk Management

- What is project risk?
- Are you more like a risk averse person or risk taker?
- What are the risk factors? What issues should be considered in risk management?
- What kind of risks exist?
- How to analyze risks quantitatively?
- What strategies can be used for dealing with risks?



Homework Assignment

- Write a Risk Management Plan for your project
- Use format of your choice (see links and templates on class site & learning environment)
- Graded on content, not format



Homework Reading

- PMBOK 2004, Chapters 8 and 11
- Review links and Project Risk Register templates included in the learning environment



Questions?



